

Barbara J. Reynolds
12410 Brentleywood Lane
Houston, TX 77070
November 3, 2007

Southwestern Roofing
11745 Jones Road
Houston, TX 77070

Attn: Vincent Place

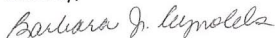
Dear Vincent:

I just wanted to let you know how very pleased I am with the construction of my new covered patio in August of this year. It appears to be well constructed and my neighbors have commented on its beauty and construction. One of my neighbors watched as the construction was going on and commented on the type of materials used and that it is well built. I can now enjoy my backyard any time of the day without the heat or rain driving me indoors. The new patio also keeps my family room cooler and has added so much value to my home. It actually looks as if this patio was constructed at the same time that my house was being built. Your subcontractors were very respectful of my yard and cleaned up when they were done for the day. They were very nice and respectful when I spoke with them.

Thank you for your patience while I contemplated my decision on whether to go forth with the project. You were very patient with me and very responsive to my multitude of questions.

Again, thank you for a job well done and consider this as my permission to use all or any part thereof for reference purposes.

Sincerely,



Barbara J. Reynolds
A Satisfied Customer