

CONTINUING CARE PROGRAM

We hope you share in our belief that regular preventive dental health care is a sound investment. When you come for your first dental cleaning or periodontal treatment, an appointment for your next continuing care visit will be set up for you. A confirmation card will be mailed to you two weeks before the appointment time and we request that you call the office if a change is necessary as soon as possible. At the time of your continuing care visit, your health history will be updated by the hygienist. Please inform her of any changes in your health or medication being taken. Please inform the business office of any changes in your address, telephone number, marital status, employment, or insurance coverage.

FEES AND PAYMENTS

We make every effort to keep down the cost of your dental care. You can help by paying at the time of your visit. If your treatment program requires several visits, you will be given an estimate and our business office will make definite financial arrangements with you.

INSURANCE

As a service to our patients, we will file claims and accept assignment of benefits from most insurance companies for primary carriers. Any deductibles, co-payments, second carrier amounts and services not covered by insurance are to be paid at the time of treatment. We will wait 30-45 days for insurance payments to be made to us. After that time, you will be notified of any outstanding claims. You will receive a copy of the claim from us and you may continue to pursue payment from your insurance company; however, payment will then be due to us by you. If your insurance company does pay us directly after your payment has been received, we will promptly send a reimbursement check to you.