



Fall Edition Sept - Nov, 2006

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Important Notices

The ITI made Security Pro 3000 line has been discontinued from service. Repairs are no longer possible and our service stock is out. This line includes the Commander 2000 and Security Pro 2000. These panels will have to be replaced if they fail, instead of serviced. We have new panels that will work with your old system.

Attention!

Winston Salem N.C. Customers:

You will receive a form in this billing cycle to register your alarm system with the City of Winston-Salem. You can review the City's alarm policies on the WSPD website www.wspd.org.



Customer Comments

"You watch my home and business, provide monthly tips on safety, and respond when needed. I rate you 5 stars!" Thank you . Marty

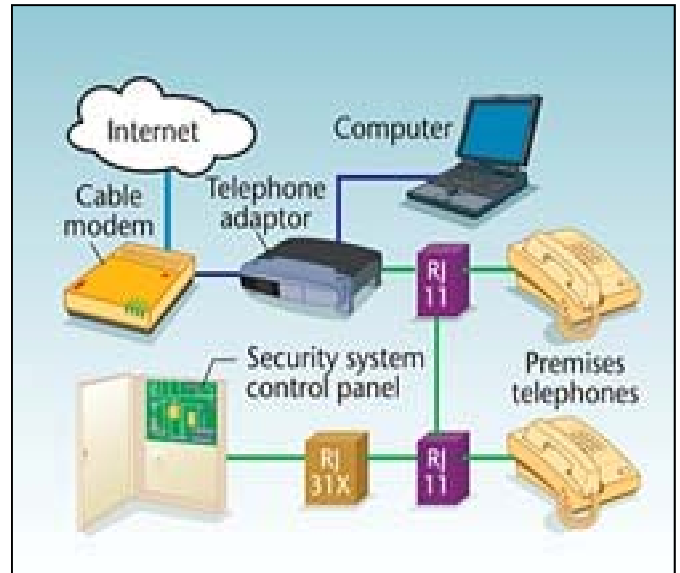
We are very pleased with our system. Your response to low battery and replacement has been excellent . Thank you. Edward

I am very pleased with my current system and would recommend Sentry Watch, Inc. Joy

No complaints. Everything is running great! Katie

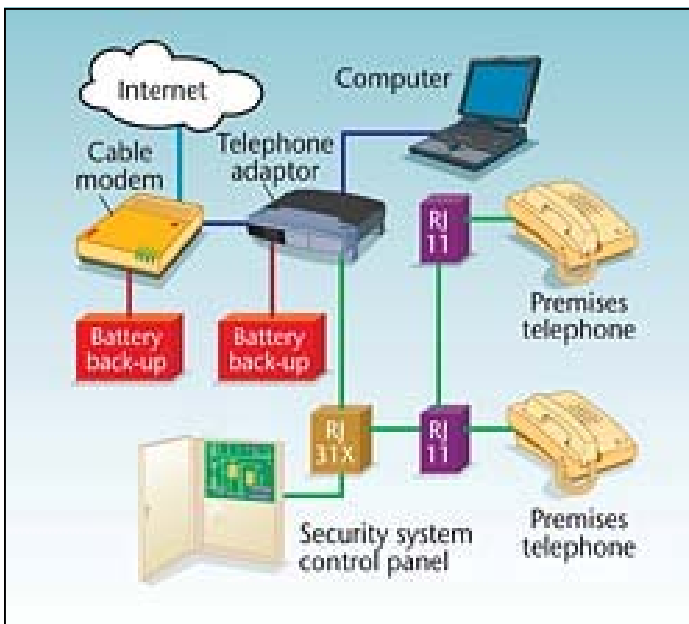
We are very pleased with your service and like the people who we talk to. Very nice. Jillian

One residential customer changed his telephone service to VoIP as shown in this diagram (right) with a self-install kit. After switching to VoIP, the digital communicator had intermittent problems transmitting signals to the monitoring office. Can you see what is causing the troubles and what they can do to correct the problem?



Update Your System

We offer deep discounts for our current customers. If you have an older system and wish to upgrade, call now for a quote. Many of our customers have enjoyed their systems for 10 or 20 years! Our program rewards you for your loyalty and provides you with the benefits of newest technological advances in the design of our security panels. Besides, some of our older products are not made or repaired anymore. We want you to have the latest protection available. Call today! 1-800-632-4961



Customer's problem most likely is caused by the "backfeeding" method used to connect the output of the telephone adaptor to the internal telephone wiring. This technique puts the RJ-31X jack at the end of the internal wiring rather than at the beginning, preventing the communicator from seizing the telephone line when a signal has to be sent. They should rewire the telephones as shown in this diagram and recheck the dialer. They also should make sure that backup battery power is provided for the modem and telephone adaptor in case of power outage.