



## Why Regent?

### **Strong Local Management Support**

Local office serving a 60 mile radius  
Area Manager that manages your account  
Area Manager is available 24 hours a day  
Monthly Meetings with Client  
Operations Manager staffs & supports your account

**Strong Supervisor** on site

**Strong local support** of officers

**Levels of Security Coverage** defined by customer

**Random Quality Assurance Patrol** – local patrol  
nights and weekends

**Security Consulting, Seminars and Training** for  
our customers at no charge

Non traditional **Value Added Services** performed by our  
security officers

**Reduced Turnover, Improved Quality of Officers,  
& Continual Training**



## **Regent Security Services, Inc.**

Corporate Office, 2602 Commons Blvd., Augusta, GA 30909  
706-738-3113

*[www.regentsecurity.com](http://www.regentsecurity.com)*

# Training

## **TRAINING PRIOR TO PLACING :**

1. STATE REQUIRED TRAINING
2. GENERAL SAFETY ORIENTATION
3. CUSTOMER SERVICE TRAINING
4. SITE SPECIFIC JOB TRAINING



## **TRAINING WITHIN 90 DAYS :**

5. FIRST AID, CPR, and AED (where required)
6. SITE SPECIFIC FIRE and SAFETY TRAINING
7. SUPERVISOR TRAINING SERIES BY PSTN (for all supervisory staff)

## **ONGOING TRAINING :**

**8. FIRE PROTECTION & EMERGENCY RESPONSE TRAINING** (Mandatory Annual)

**9. SAFETY TRAINING** (Monthly)

**10. MOBILE TRAINING UNIT** (Quarterly) -

Regent Security provides continuing education through the use of a Mobile Training Unit. Our Quality Assurance officer takes a TV and VCR to each site and allows the officer on duty to watch a professionally produced video. The QA officer stands post while your officer views the video.

**11. BASIC / ADVANCED / MASTER SECURITY OFFICER TRAINING** (Semi-Annually) -

We have three levels of certification - Basic, Advanced, and Master. Once the Master Security Officer is reached, the officer will have had classes in Security Basics, Firearms, First Aid/CPR, Hazardous Materials, Front Line Management, Site Assessments, Writing Operating Procedures, etc. This Master Officer will be a top candidate for our next Site Commander position that becomes available. All classes are voluntary.

**12. SPECIALIZED TRAINING** (On Demand) -

Regent can provide specialized training for our employees (and your employees) on Prevention of Sexual Harassment, Workplace Violence, First Aid/CPR, Front Line Leadership (Zenger Miller program), Fire Safety, Loss Prevention, Basic Computer Use, etc. We can tailor programs to suit your needs.

Regent Security will provide all training beyond startup at no cost to the client. Initial training for start-up is at the client's expense. Regent will bill hours at regular billing rate.

Regent Security provides general safety training prior to placing officers on post. Any additional safety or hazardous material training becomes site specific On-The-Job training as the officer is posted. Beyond General Safety and On-The-Job Training, Regent must adopt our client's Safety Training and send our officer through your class where required. Safety Training beyond that provided by Regent Security is billed as regular hours.