

The Redi-Nurse Difference

- *Redi-Nurse* has been providing care in the community since 1977. We believe our tenure in the community speaks highly of our service.
- *Redi-Nurse* never closes. Our Nurse and service coordinator are on duty day and night, 365 days a year.
- *Redi-Nurse* is licensed by the state of Florida and certified by Medicare as a Home Health Agency.
- *Redi-Nurse* can provide Medical and Non-Medical care.
- *Redi-Nurse* has no hidden fees. We don't charge for an assessment, writing a Plan of Care, basic case management, phone calls received on behalf of the patient or insurance billing time. Our fee is very straightforward, and always reviewed in advance of services.
- *Redi-Nurse* employs only Registered Nurses to supervise patient care.
- *Redi-Nurse* has caregivers available for all levels of nursing care. Our emphasis is continuity. We strive to send the same nurse as often as possible.
- *Redi-Nurse* has a 100% customer satisfaction policy. If you are not completely satisfied with the nurse we send, we take immediate action to remedy the problem.
- *Redi-Nurse* employees are bonded and fully covered by professional and general liability insurance and workers compensation insurance. In addition all related payroll taxes are covered.
- *Redi-Nurse* has a "Zero Tolerance" and a "Drug Free Work Place" Policy. Our staff is required to take a mandatory Drug Test prior to assignment and agree to random drug testing.
- *Redi-Nurse* regularly monitors the care requirements of all patients. Changes are made as needed and agreed to by the patient.
- *Redi-Nurse* has been an employee owned agency since 1994. As such, our employees have a vested interest in the continued excellence of our patient care.
- *Redi-Nurse* does criminal background checks on all staff and obtains results before sending them to a patient's home.